

President's Report



Union Agreement



Unprecedented 5-Year Union Contract

June 27 Press Announcement

- Mayor Daley, Chairman Brown and President Huberman
- All 17 of CTA's labor unions

Our united message...

CTA management, its employees and unions all recognized that we have to be part of the solution and address escalating pension and healthcare costs.



Unprecedented 5-Year Union Contract

- **Contingent on General Assembly action**
- **Affects 10,200 employees - 88% workforce**
- **Covers period from 1/1/07 – 12/31/11**
- **Includes pension and healthcare reforms**
- **Used innovative ideas borrowed from best practices in the private sector**
- **Will enable CTA, working in partnership with its unions, to:**
 - **Reduce its costs**
 - **Ensure the viability of its pension system, and**
 - **Manage itself more like a business**
- **This agreement will lay the groundwork for improvements going forward**



CTA Staff and Structural Changes



Contingency Plan Lay Off Notifications



Lay Off Letters

- **Letters of notification sent out**
 - 1,094 employees
- **60-day notification requirement**
 - US and IL Worker Adjustment and Retraining Notification Acts
- **Majority of the positions directly related to proposed service cuts if no General Assembly action**
- **If funding solution is reached, service reductions and resulting job reductions will be canceled immediately**





Slow Zone Plan



Slow zone elimination a major priority

- **Additional work removes 8 slow zone miles**
- **Blue Line:**
 - **Division To Grand Avenue**
- **Red Line:**
 - **Armitage to Diversey (Red Line/Brown Line)**
 - **Clark/Division to Lake**
- **Blue Line reconstruction**
 - **Specs completed Addison to O'Hare**
 - **15 month time table**

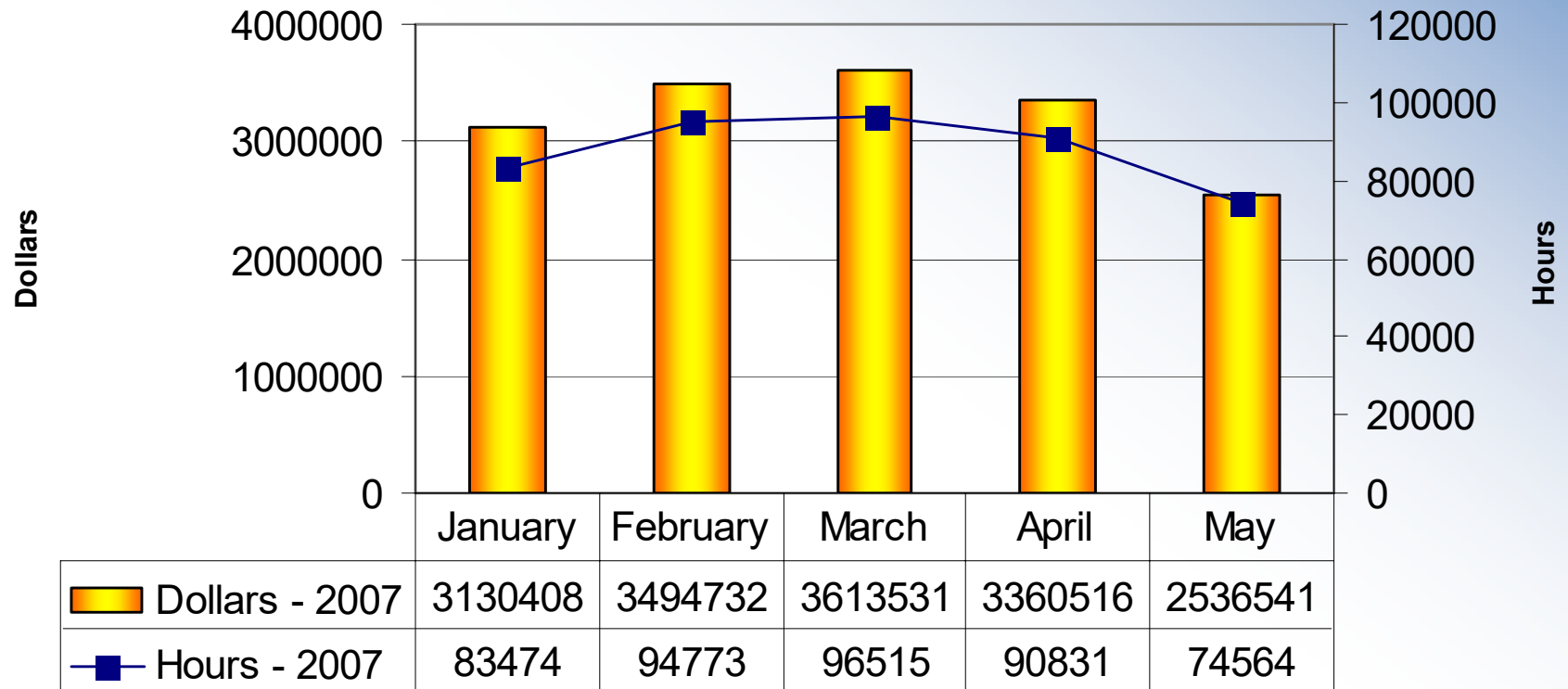




May Financials



\$1.9 million overtime surplus in May





Ridership

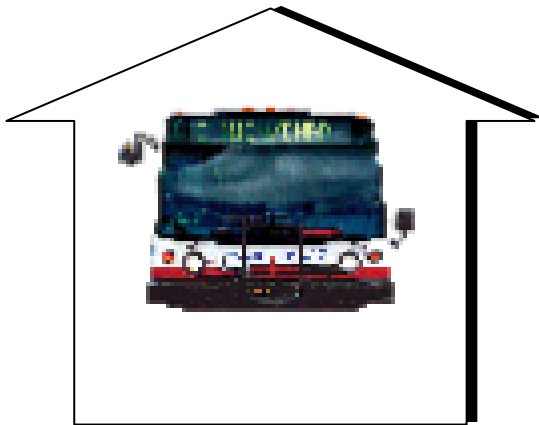


Ridership up in May

1.4%

**44.2 million
rides**

5%



27.8 mil.

16.4 mil.



-3.1%



Improving Safety and Customer Response



Safety Next Steps

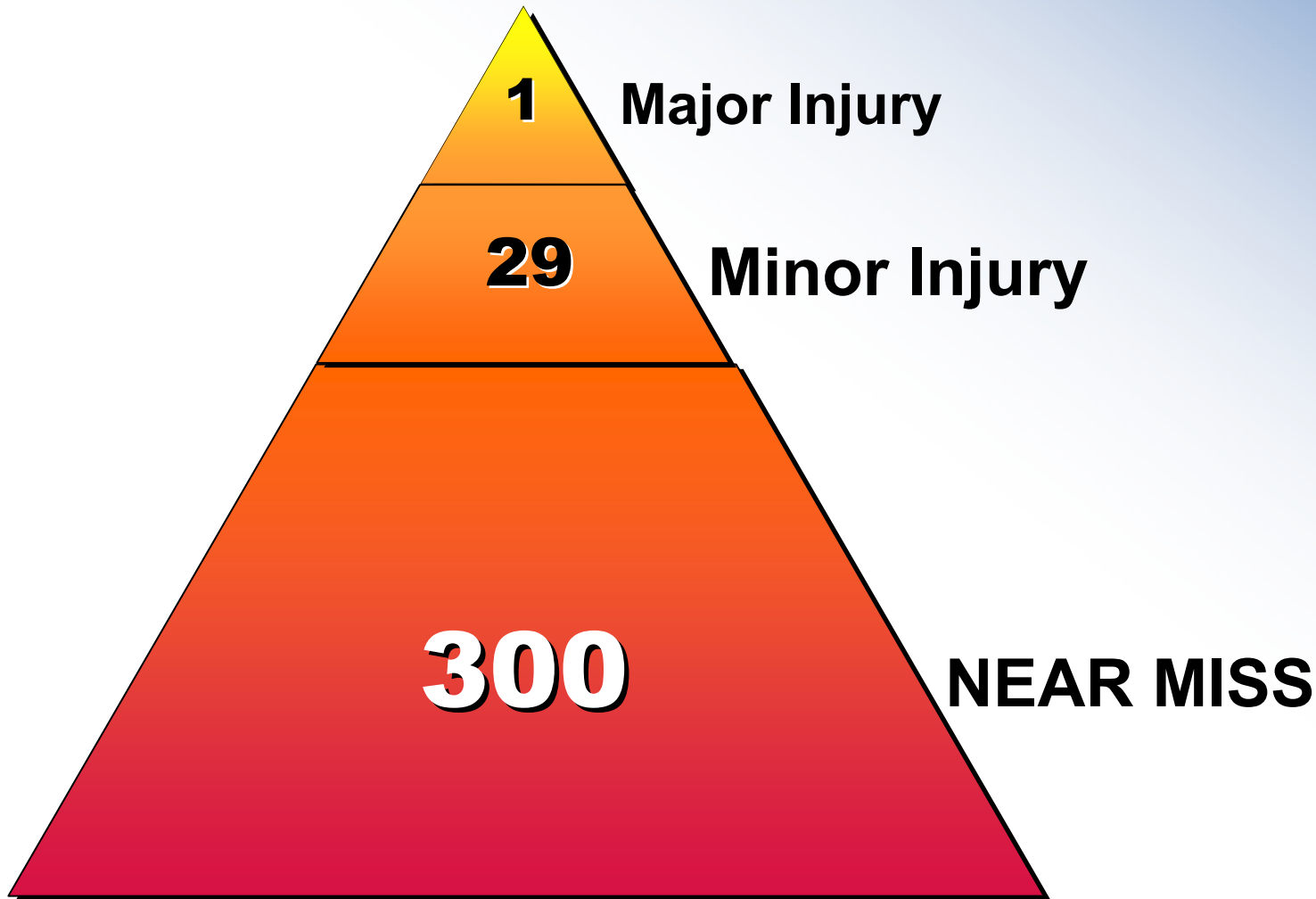
- 1. Protocol Review/Formation**
- 2. Task Force formation**
- 3. Training of personnel**
- 4. Table tops/Field Drills**
- 5. CTA Employee Safety Hotline**
- 6. Independent Expert review of command and control systems**



Technology Tool Provides Proactive Approach to Safety



- **Most collisions are NOT the result of a 1-time mistake**



Heinrich's Pyramid

Technology focuses on prevention




DRIVECAM®

How DriveCam works

① Video camera records event



- Mounted on windshield
- Triggers on unusual motion or force
- Captures 10 seconds both before and after event
- Records video and audio looking forward and backward

How DriveCam works

② Incident downloaded

2



- Recorder detects the wireless signal as bus approaches garage
- Downloading begins automatically
 - No driver interaction
 - Download takes seconds



How DriveCam works

② Incident download



- Recovering the recording at accident scene

How DriveCam works

③ Driving behavior experts analyze tapes

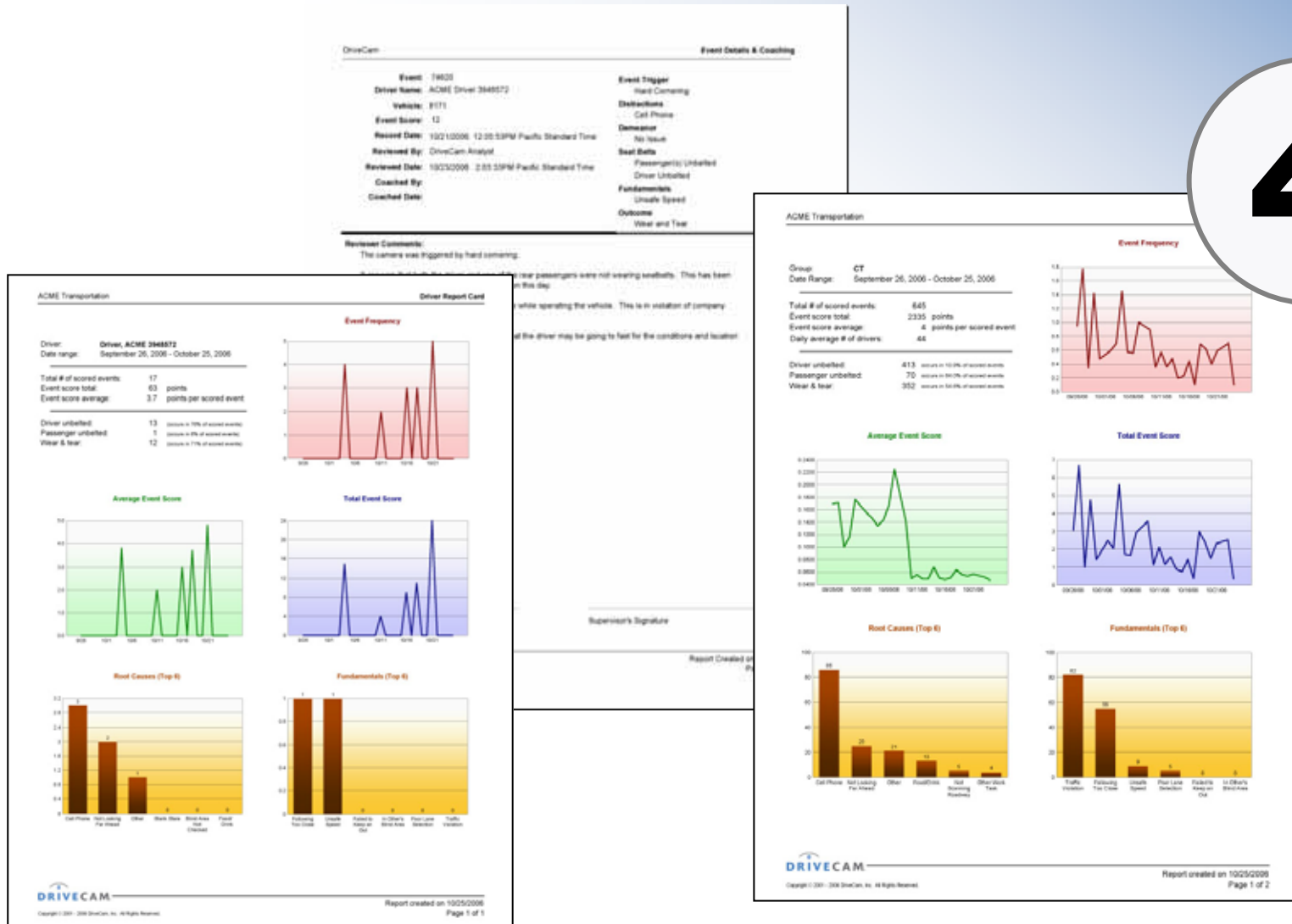
- CTA emails data to DriveCam



How DriveCam works

④ Daily, weekly, monthly reports

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DriveCam value adds



Accidents



Repairs



Claims

Customers

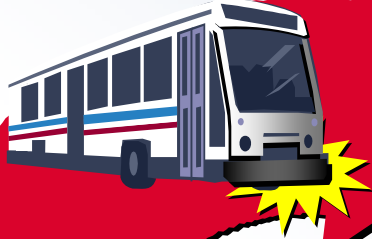
Safe

Drivers



Taking the risk out of driving

Driving
Event Captured



Event
Downloaded/
Emailed to
DriveCam



Event
Analyzed/
Reports
Sent



Driver Coached/Retrained

Driver
Returns to
Field Using
Guidance

